

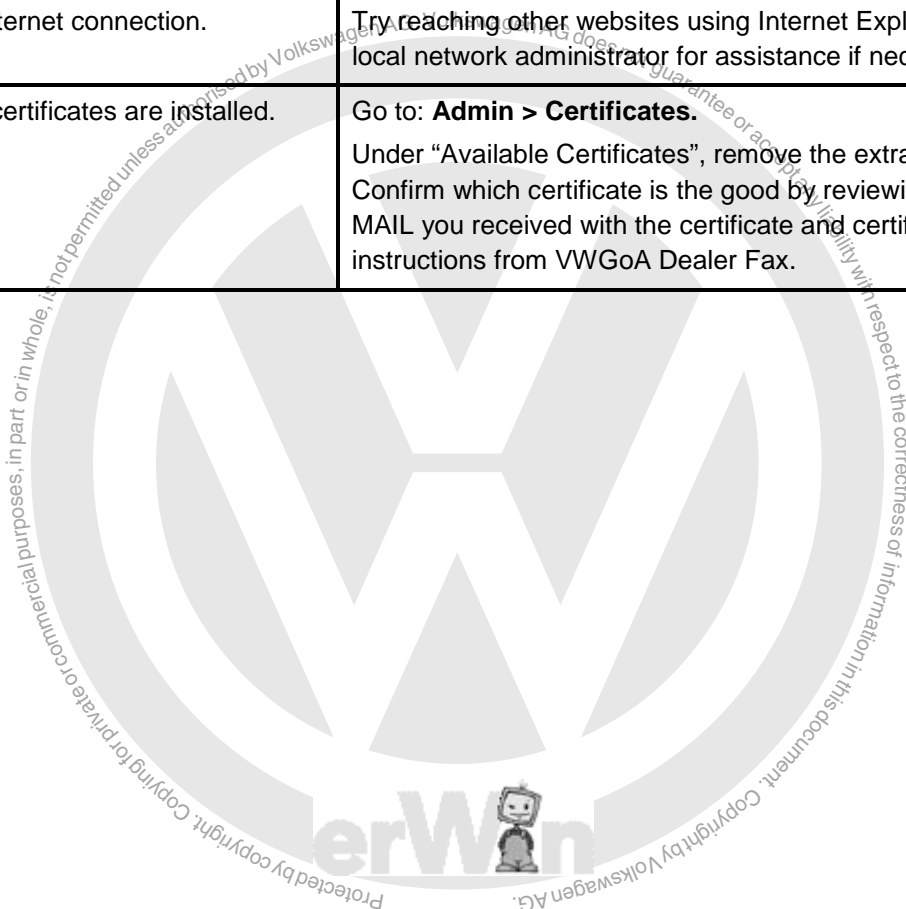
ODS Error Code List

In many cases, time consuming calls and call-back requests to Diagnostic Software Support (DSS) can be avoided when ODIS Service - ODS error issues are self-resolved.

If an ODS error appears while starting or using ODIS Service, please refer to the table below for possible self-help resolutions.

Error Code	Cause(s)	Steps to Resolve
ODS1003E	The security certificate was not imported to the application before the PostSetup installation steps.	Refer to the ODIS Installation Instructions on erWin > Vehicle Diagnostics > Step 4
	The Internet connection was interrupted during the update.	Hardwire the diagnostic device to the network and re-try the download.
	The dealership network is blocking the MirrorServer URL.	See your local network administrator. Ask them to verify access to https://mirrorserver2.vwvhub.com/dav/ is allowed.
ODS2508F	Corrupt installation.	Uninstall and re-install ODIS Service. Refer to the ODIS Installation Instructions on erWin > Vehicle Diagnostics > Step 4
ODS300XE X= 1-9	File permission error on the diagnostic device.	Re-boot the diagnostic device and try the update again. If it fails again, contact DSS.
ODS4009E	<ul style="list-style-type: none"> Old GFF logs files are stuck in the queue folder or Corrupt installation. 	<p>Browse to: C:\Program Files (x86)\Offboard_Diagnostic_Information_System_Service\queue\core and delete all files.</p> <p>If there are no files in this folder, the installation is corrupt and must be reinstalled. Refer to the ODIS Installation Instructions on erWin > Vehicle Diagnostics > Step 4</p>
ODS4010E	Corrupt installation.	Uninstall and re-install ODIS Service. Refer to the ODIS Installation Instructions on erWin > Vehicle Diagnostics > Step 4
ODS5003E	Missing or corrupt Test Plan.	Send feedback using the ODIS Service Support Button.
ODS6501E	Corrupt File.	Contact DSS for file resolution assistance.
ODS8031E	Corrupt installation.	Uninstall and re-install ODIS Service. Refer to the ODIS Installation Instructions on erWin > Vehicle Diagnostics > Step 4
ODS9004E	The certificate is not installed, or was revoked.	Refer to the E-MAIL you received with the certificate and certificate installation instructions from VWGoA Dealer Fax.
ODS9006E	ODIS Service must be started as an Administrator (even if full admin rights are granted on the diagnostic device).	From the Windows desktop, right click the ODIS Service icon and select Properties. Select the Compatibility tab. Check the selection to "Run this program as an administrator" and then click Apply / OK

ODS9018E	A non-current ODIS Service version was installed.	Uninstall and re-install ODIS Service. Refer to the ODIS Installation Instructions on erWin > Vehicle Diagnostics > Step 4
ODS9212E	The Connection Type is set to CPN .	Go to: Admin > Connections > Brand Settings . Change the Connection type to Internet and then restart ODIS Service.
ODS9212E	The certificate is not installed, or was revoked.	Refer to the E-MAIL you received with the certificate and certificate installation instructions from VWGoA Dealer Fax.
ODS9212E	No Internet connection.	Try reaching other websites using Internet Explorer. Ask your local network administrator for assistance if necessary.
ODS9219E	Two certificates are installed.	Go to: Admin > Certificates . Under "Available Certificates", remove the extra certificate. Confirm which certificate is the good by reviewing the latest E-MAIL you received with the certificate and certificate installation instructions from VWGoA Dealer Fax.



Cautions & Warnings

Please read these WARNINGS and CAUTIONS before proceeding with maintenance and repair work. You must answer that you have read and you understand these WARNINGS and CAUTIONS before you will be allowed to view this information.

- If you lack the skills, tools and equipment, or a suitable workshop for any procedure described in this manual, we suggest you leave such repairs to an authorized Volkswagen retailer or other qualified shop. We especially urge you to consult an authorized Volkswagen retailer before beginning repairs on any vehicle that may still be covered wholly or in part by any of the extensive warranties issued by Volkswagen.
- Disconnect the battery negative terminal (ground strap) whenever you work on the fuel system or the electrical system. Do not smoke or work near heaters or other fire hazards. Keep an approved fire extinguisher handy.
- Volkswagen is constantly improving its vehicles and sometimes these changes, both in parts and specifications, are made applicable to earlier models. Therefore, part numbers listed in this manual are for reference only. Always check with your authorized Volkswagen retailer parts department for the latest information.
- Any time the battery has been disconnected on an automatic transmission vehicle, it will be necessary to reestablish Transmission Control Module (TCM) basic settings using the VAG 1551 Scan Tool (ST).
- Never work under a lifted vehicle unless it is solidly supported on stands designed for the purpose. Do not support a vehicle on cinder blocks, hollow tiles or other props that may crumble under continuous load. Never work under a vehicle that is supported solely by a jack. Never work under the vehicle while the engine is running.
- For vehicles equipped with an anti-theft radio, be sure of the correct radio activation code before disconnecting the battery or removing the radio. If the wrong code is entered when the power is restored, the radio may lock up and become inoperable, even if the correct code is used in a later attempt.
- If you are going to work under a vehicle on the ground, make sure that the ground is level. Block the wheels to keep the vehicle from rolling. Disconnect the battery negative terminal (ground strap) to prevent others from starting the vehicle while you are under it.
- Do not attempt to work on your vehicle if you do not feel well. You increase the danger of injury to yourself and others if you are tired, upset or have taken medicine or any other substances that may impair you or keep you from being fully alert.
- Never run the engine unless the work area is well ventilated. Carbon monoxide (CO) kills.
- Always observe good workshop practices. Wear goggles when you operate machine tools or work with acid. Wear goggles, gloves and other protective clothing whenever the job requires working with harmful substances.
- Tie long hair behind your head. Do not wear a necktie, a scarf, loose clothing, or a necklace when you work near machine tools or running engines. If your hair, clothing, or jewelry were to get caught in the machinery, severe injury could result.
- Do not re-use any fasteners that are worn or deformed in normal use. Some fasteners are designed to be used only once and are unreliable and may fail if used a second time. This includes, but is not limited to, nuts, bolts, washers, circlips and cotter pins. Always follow the recommendations in this manual - replace these fasteners with new parts where indicated, and any other time it is deemed necessary by inspection.

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- Illuminate the work area adequately but safely. Use a portable safety light for working inside or under the vehicle. Make sure the bulb is enclosed by a wire cage. The hot filament of an accidentally broken bulb can ignite spilled fuel or oil.
- Friction materials such as brake pads and clutch discs may contain asbestos fibers. Do not create dust by grinding, sanding, or by cleaning with compressed air. Avoid breathing asbestos fibers and asbestos dust. Breathing asbestos can cause serious diseases such as asbestosis or cancer, and may result in death.
- Finger rings should be removed so that they cannot cause electrical shorts, get caught in running machinery, or be crushed by heavy parts.
- Before starting a job, make certain that you have all the necessary tools and parts on hand. Read all the instructions thoroughly; do not attempt shortcuts. Use tools that are appropriate to the work and use only replacement parts meeting Volkswagen specifications. Makeshift tools, parts and procedures will not make good repairs.
- Catch draining fuel, oil or brake fluid in suitable containers. Do not use empty food or beverage containers that might mislead someone into drinking from them. Store flammable fluids away from fire hazards. Wipe up spills at once, but do not store the oily rags, which can ignite and burn spontaneously.
- Use pneumatic and electric tools only to loosen threaded parts and fasteners. Never use these tools to tighten fasteners, especially on light alloy parts. Always use a torque wrench to tighten fasteners to the tightening torque listed.
- Keep sparks, lighted matches, and open flame away from the top of the battery. If escaping hydrogen gas is ignited, it will ignite gas trapped in the cells and cause the battery to explode.
- Be mindful of the environment and ecology. Before you drain the crankcase, find out the proper way to dispose of the oil. Do not pour oil onto the ground, down a drain, or into a stream, pond, or lake. Consult local ordinances that govern the disposal of wastes.
- The air-conditioning (A/C) system is filled with a chemical refrigerant that is hazardous. The A/C system should be serviced only by trained automotive service technicians using approved refrigerant recovery/recycling equipment, trained in related safety precautions, and familiar with regulations governing the discharging and disposal of automotive chemical refrigerants.
- Before doing any electrical welding on vehicles equipped with anti-lock brakes (ABS), disconnect the battery negative terminal (ground strap) and the ABS control module connector.
- Do not expose any part of the A/C system to high temperatures such as open flame. Excessive heat will increase system pressure and may cause the system to burst.
- When boost-charging the battery, first remove the fuses for the Engine Control Module (ECM), the Transmission Control Module (TCM), the ABS control module, and the trip computer. In cases where one or more of these components is not separately fused, disconnect the control module connector(s).
- Some of the vehicles covered by this manual are equipped with a supplemental restraint system (SRS), that automatically deploys an airbag in the event of a frontal impact. The airbag is operated by an explosive device. Handled improperly or without adequate safeguards, it can be accidentally activated and cause serious personal injury. To guard against personal injury or airbag system failure, only trained Volkswagen Service technicians should test, disassemble or service the airbag system.

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- Do not quick-charge the battery (for boost starting) for longer than one minute, and do not exceed 16.5 volts at the battery with the boosting cables attached. Wait at least one minute before boosting the battery a second time.
- Never use a test light to conduct electrical tests of the airbag system. The system must only be tested by trained Volkswagen Service technicians using the VAG 1551 Scan Tool (ST) or an approved equivalent. The airbag unit must never be electrically tested while it is not installed in the vehicle.
- Some aerosol tire inflators are highly flammable. Be extremely cautious when repairing a tire that may have been inflated using an aerosol tire inflator. Keep sparks, open flame or other sources of ignition away from the tire repair area. Inflate and deflate the tire at least four times before breaking the bead from the rim. Completely remove the tire from the rim before attempting any repair.
- When driving or riding in an airbag-equipped vehicle, never hold test equipment in your hands or lap while the vehicle is in motion. Objects between you and the airbag can increase the risk of injury in an accident.

I have read and I understand these Cautions and Warnings.

